

May 1, 2016

Peter Whitehead

11 Topaz Lane

Lakewood, N.J. 08701

14cv4490(JBS)
RECEIVED

ALBANY, N.Y.

AT 8:30 _____ M
WILLIAM T. WALSH CLERK

To Who It May Concern:

I want Subaru to have knowledge that not only have I had problems with oil consumption but also had been back to the dealer because of "hard Start" they did nothing for me. I have had written correspondence with a Mr. John Mergen about this problem. Which was never fixed. Sorry to say we as a family will never own another Subaru (this being our first).

Peter Whitehead

Rich's Automotive

03/22/2014

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

Invoice #
29803

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 54325

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Mobil 1 Synthetic	0W20	5.00	\$8.99	\$44.95

Labor: \$8.50**Hrs: 0.10****Parts: \$48.94****Sublet:\$0.00****Tire Rotation**

Rotated tires
 will need rear brakes soon

Labor: \$20.00**Hrs: 0.22****Parts: \$0.00****Sublet:\$0.00**

Technician(s): Kahl, Evan; Kahl, Cory

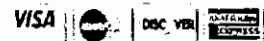
I consent to receiving text messages regarding your services, via automated technology, to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

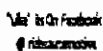


Labor Total: \$28.50
 Parts Total: \$48.94
 Sublet Total: \$0.00
 Shop Sup.: \$4.45
 HazMat: \$2.00

Sub Total: \$83.89
 Tax Total: \$5.88
 Grand Total: \$89.77
Balance Due: \$89.77



SIGNATURE.....Date.....



LESTER GLENN SUBARU
392 RT. 37
TOMS RIVER, NJ 08753

GLENN

11/09/2013 12:43:49
Merchant ID: 000000002181673
Terminal ID: 03242874
2296208648

RU
37 West
NJ 08755
4200
enn.com

CREDIT CARD
AMEX SALE

CARD # XXXXXXXXXXXX5017
INVOICE 217994
Batch #: 000673
Approval Code: 572533
Entry Method: Swip
Mode: Online

SALE AMOUNT \$70.99

CUSTOMER COPY

994
5

PHONE

TAG NO

431

MILEAGE

43,515

YEAR / MAKE / MODEL

12/SUBARU/IMPENZA/5DR WGN 2.0I PREM

VEHICLE ID NO

J F 1 G P A C 6 1 C H 2 4 3 3 1 3

F.E. NO.

P.O. NO.

COLOR

ICE SILV ME

STOCK NO.

CH243313

COMMENTS

DELIVERY MILES

21

SELLING DEALER NO.

61420

INVOICE DATE

11/09/13

INVOICE DATE

11/09/13

DELIVERY DATE

08/25/12

DELIVERY DATE

PRODUCTION DATE

MO: 43516

TOTALS-----

*****IMPORTANT*****IMPORTANT*****
*YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY. IF FOR *
*ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
*SATISFIED" ON ALL QUESTIONS, "PLEASE" CALL OUR SERVICE *
*DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
*CONCERN. *
*FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
*

TOTAL LABOR.... 19.95
TOTAL PARTS.... 46.40
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 4.64

TOTAL INVOICE \$ 70.99

CUSTOMER SIGNATURE

ST9570203C (04/12)

The Reynolds and Reynolds Company, Inc. 2012

620 Mahoning Road, Brick, NJ 08785
 Text: RICHAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

34894



Estimate #: 50998

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza Premium

Odometer In: 104580

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**Lube, oil, and filter**

Lubricate and check chassis. Change oil and oil filter. Check air filter and breather filter. Check all fluid levels and tire pressures.
 Perform basic safety inspection. Road test vehicle.

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.30	\$8.99	\$47.65

Labor: \$8.50**Hrs: 0.09****Parts: \$51.64****Sublet:\$0.00****Keep In Mind**

- 10/17/2015 Driver side rear wheel bearing
 11/16/2015 Your front brakes are OK at this time, I recommend that we check them again within the next six months.
 12/14/2015 Perform Lube, Oil & Filter Exchange on 12/14/2015 or 109600 Miles.

11/16/2015



Scan To Set Appointment

Declined Work

10/17/2015 WHEEL BEARING - Remove & Replace - Rear, One Side - [Includes: Replace seals where applicable.]

Estimate

\$477

Technician(s): Kahl, Corey

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Labor Total:	\$8.50
Parts Total:	\$51.64
Sublet Total:	\$0.00
Shop Sup:	\$3.46
HazMat:	\$2.00

Sub Total:	\$65.60
Tax Total:	\$4.59
Grand Total:	\$70.19
Balance Due:	\$70.19



SIGNATURE..... Date.....



www.richsautomotivebrick.mechanicnc

Page 1 Of 1



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

08/19/2015 8:35:37 AM

Invoice #
34349

Rich's Automotive 

Estimate #: 49886

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza Premium

Odometer In: 99713

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.00	\$8.99	\$44.95

Labor: \$8.50**Hrs: 0.10****Parts: \$48.94****Sublet:\$0.00**

Technician(s): Kahl, Corey

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Labor Total: \$8.50
 Parts Total: \$48.94
 Sublet Total: \$0.00
 Shop Sup: \$3.30
 HazMat: \$2.00

Sub Total: \$62.74
 Tax Total: \$4.39
 Grand Total: \$67.13
Balance Due: \$67.13



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

10/23/2015 4:48:32 PM

Invoice #
34950

Estimate #: 51154

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza Premium

Odometer In: 105165

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**Check/Whinning Noise**

defective left rear wheel bearing complete w/hub. left rear inner brake pad (backing plate off brake pad came apart)

WHEEL BEARING - Remove & Replace - Rear, One Side - [Includes: Replace seals where applicable.]

replaced rear brake pads

removed brake rotors for resurfacing

Part Number	Description	Quantity	Sale	Extended
28473FJ020	WHEEL HUB - Normally Aspirated Rear	1.00	\$240.99	\$240.99

Labor: \$180.00 **Hrs:** 2.00 **Parts:** \$240.99

Sublet: \$0.00**Machine work**

resurface rear brake rotors

Part Number	Description	Quantity	Sale	Extended
17D1114CH	D/BRK PAD / Disc Brake Pad	1.00	\$113.54	\$113.54

Labor: \$32.00 **Hrs:** 0.20 **Parts:** \$113.54

Sublet: \$0.00**Keep In Mind**

12/14/2015 Perform Lube, Oil & Filter Exchange on 12/14/2015 or 109600 Miles.

12/14/2015

Technician(s): Kahl, Corey

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Scan To Set Appointment

Labor Total:	\$212.00
Parts Total:	\$354.53
Sublet Total:	\$0.00
Shop Sup:	\$32.58
HazMat:	\$2.00

Sub Total:	\$601.11
Tax Total:	\$42.08
Grand Total:	\$643.19
Balance Due:	\$643.19



SIGNATURE..... Date.....

Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

12/05/2015 8:25:16 AM

Invoice #
35292



Estimate #: 51881

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza Premium

Odometer In: 108875

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**lube oil and filter**

6 quart oil/filter change,lube chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
4321	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.30	\$8.99	\$47.65

Labor: \$9.50**Hrs: 0.12 Parts: \$51.64****Sublet:\$0.00****Keep In Mind**

02/01/2016 Perform Lube, Oil & Filter Exchange on 2/1/2016 or 113900 Miles.

02/01/2016

Technician(s): Stacie Andree, tech

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Scan To Set Appointment

Labor Total: \$9.50
 Parts Total: \$51.64
 Sublet Total: \$0.00
 Shop Sup: \$3.52
 HazMat: \$2.00

Sub Total: \$66.65
 Tax Total: \$4.67
 Grand Total: \$71.32
Balance Due: \$71.32

**SIGNATURE.....****Date.....**

www.richsautomotivebrick.mechanic

Page 1 Of 1



LESTER GLENN

AUTO GROUP

SUBARU

1501 Route 37 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

INVOICE NUMBER		SUCS207650	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENT PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	ZINA APPROVATO	TAG NO.	885
LABOR RATE		MILEAGE	3,750
YEAR MAKE MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
10/13/12		10/13/12	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 3750		PRODUCTION DATE	

JOB# 1 CHARGES-----

LABOR-----
 J# 1 00SUZZFREELOF FREELOF TECH(S):227 INTERNAL
 CUSTOMER STATES PERFORM FREE LIFETIME LUBE OIL AND FILTER
 CHANGE SERVICE
 LESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER
 GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY
 SIX MONTHS OR 7500 MILES. AS LONG AS THEY OWN THE VEHICLE!!!
 TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER
 LESTER GLENN FREE-FOR-LIFE POLICY

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	PKFFL11	NEW 2.0L PKG		INTERNAL
	1	15208AA160	PB001133 ELE		INTERNAL
	1	803916010	GASKET		INTERNAL
	6	SOA635045	SYNTHETIC OW		INTERNAL
	3	W/F	WASHER FLUID		INTERNAL
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2 00SUZZMPI MPI TECH(S):227 INTERNAL
 MULTI POINT INSPECTION
 PERFORM MULTI POINT INSPECTION
 PERFORMED MULTI POINT INSPECTION

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
 J# 3 00SUCONERN NO OTHER CONCERN TECH(S):227 INTERNAL
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 0.00

COMMENTS-----
 WAIT

LESTER GLENN**AUTO GROUP****SUBARU**

1501 Route 37 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

TOTALS-----

*****IMPORTANT*****IMPORTANT*****
 *YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY. IF FOR *
 *ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
 *SATISFIED" ON ALL QUESTIONS, "PLEASE" CALL OUR SERVICE *
 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

INVOICE NUMBER		SUCS207650	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	236	TAG NO.	885
LABOR RATE		MILEAGE	5,750
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
FILE NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
F.O. DATE		INVOICE DATE	
10/13/12		10/13/12	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 3750		PRODUCTION DATE	

CH242
SERVICE ADVISOR

8335

R.O. #

974

VEHICLE IDENTIFICATION NO.

3313

LICENSE NO.

MILEAGE

8335

R.O. DATE

11/9/12

TIME RECEIVED

JOB NO.

UNITS

TECH. NO.

R.O. NO.

LABOR

2D BY

P.O. NO.

Peter Whitehead

STOCK NO.

SERVICE ADVISOR

APPOINTMENT

CALL WHEN READY

SAVE PARTS

PROMO

SOLD BY

VEH. TYPE

MI

E

X

P

MFG. WARR.

EXT. WARR.

IN SVC. DATE

RES

BUS

BILL TO

OPERATOR

CONTACT

WAITER

F.C.

OPERATION

UNITS

TECH. NO.

INSTRUCTIONS

LABOR

Recall WQC 39

update left wave

8836 miles out

SUBLET REPAIRS

P.O. NO.

SPEC. ORDER PARTS DATE

SPEC. ORD. PARTS ORDER NO.

ORDERED BY

GALS. GAS @

QTS. OIL @

LBS. GREASE @

YOU HAVE THE RIGHT TO AN ESTIMATE OF THE EXPECTED COST OF REPAIRS OR SERVICES.

INITIAL YOUR CHOICE

WRITTEN ESTIMATE

ORAL ESTIMATE

I DO NOT REQUEST AN ESTIMATE

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly, or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

ESTIMATE	PARTS	LABOR	TOTAL
ORIGINAL ESTIMATE			
REVISED ESTIMATE			

REV. EST. AUTH. BY	DATE	DATE COMPLETED
EMPLOYEE REC. AUTH. <td></td> <td></td>		

REV. EST. AUTH. BY	DATE	DATE COMPLETED
EMPLOYEE REC. AUTH. <td></td> <td></td>		

REV. EST. AUTH. BY	DATE	DATE COMPLETED
EMPLOYEE REC. AUTH. <td></td> <td></td>		

REV. EST. AUTH. BY	DATE	DATE COMPLETED
EMPLOYEE REC. AUTH. <td></td> <td></td>		

MILEAGE OUT

DATE COMPLETED

CUSTOMER LABOR RATE

PER HR.

BILL TO CUSTOMER NO.

TOTAL

ACC

R.O.

Al Grohs has a map of the Harris Estate of Harris, Pennsylvania.

LESTER GLENN

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS208699	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	TAG NO.		
KATHY OTTMER	475	434	
LABOR RATE	LICENSE NO.	MILEAGE	
		10,206	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR	STOCK NO.		
ICE SILV ME	CH243313		
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
12/01/12		12/01/12	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 10206		PRODUCTION DATE	

JOB# 1 CHARGES-----

LABOR-----

J# 1 00SUZZFREELOF FREELOF TECH(S):128 INTERNAL

CUSTOMER STATES PERFORM FREE LIFETIME LUBE OIL AND FILTER CHANGE SERVICE

LESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY SIX MONTHS OR 7500 MILES, AS LONG AS THEY OWN THE VEHICLE!!!

TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER LESTER GLENN FREE-FOR-LIFE POLICY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	PKFFL1I	NEW 2.0L PKG	INTERNAL
1	15208AA15A	OIL FILTER C	INTERNAL
1	803916010	GASKET	INTERNAL
7	SOA635045	SYNTHETIC OW	INTERNAL
2	W/F	WASHER FLUID	INTERNAL
TOTAL - PARTS			0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 46SUZ04 ROTATE TIRES TECH(S):128 19.95

CUSTOMER REQUESTS TIRE ROTATION

JOB# 2 TOTALS-----

LABOR 19.95

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 19.95

JOB# 3 CHARGES-----

LABOR-----

J# 3+00SUZZMPI MPI TECH(S):128 INTERNAL

MULTI POINT INSPECTION

PERFORM MULTI POINT INSPECTION

PERFORMED MULTI POINT INSPECTION

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----

J# 4+00SUCONERN NO OTHER CONCERN TECH(S):128 INTERNAL

CUSTOMER HAS NO OTHER CONCERNS

CUSTOMER HAS NO OTHER CONCERNS

CUSTOMER HAS NO OTHER CONCERNS

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX SUCS JOB# 4 TOTAL 0.00

LESTER GLENN

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

COMMENTS-----
 WAIT
 DELETED OPERATION(S)-----
 00SUZTU15 AIR FILTER REPL

TOTALS-----

*****IMPORTANT*****IMPORTANT*****
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 *ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
 *SATISFIED" ON ALL QUESTIONS, "PLEASE" CALL OUR SERVICE *
 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR....	19.95
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC OISC	0.00
TOTAL TAX.....	1.40
TOTAL INVOICE \$	21.35

INVOICE NUMBER		SUCS208699	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	TAG NO.		
KATHY OTTMER	475	434	
LABOR RATE	LICENSE NO.	MILEAGE	
		10,206	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R. O. DATE		INVOICE DATE	
12/01/12		12/01/12	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 10206		PRODUCTION DATE	

CUSTOMER SIGNATURE

LESTER GLENN

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS210844	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
TELEPHONE		732-965-5168	
ADDRESS	APPROX	W/CH	
JOHN MCFALL	139	433	
LABOR RATE	LICENSE NO	DATE	
		17,643	
YEAR / MAKE / MODEL			
12 / SUBARU / IMPREZA / 5DR WGN 2.0I PREM			
VEHICLE ID NO			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO		F.T.E. NO	
COLOR	STOCK NO		
ICE SILV ME	CH243313		
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
02/07/13		02/07/13	
TIERPRINT NUMBER		DELIVERED DATE	
MO: 17644		08/25/12	

JOB# 1 CHARGES-----

LABOR-----
 J# 1 00SUZZFREELOF FREELOF TECH(S):116 INTERNAL
 CUSTOMER STATES PERFORM FREE LIFETIME LUBE OIL AND FILTER
 CHANGE SERVICE
 LESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER
 GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY
 SIX MONTHS OR 7500 MILES, AS LONG AS THEY OWN THE VEHICLE!!!
 TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER
 LESTER GLENN FREE-FOR-LIFE POLICY

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	PKFFL11	NEW 2.0L PKG		INTERNAL
	1	803916010	GASKET		INTERNAL
	1	15208AA15A	OIL FILTER C		INTERNAL
	6	OW-20	OW-20		INTERNAL
	2	SYNTHETIC OIL W/F	WASHER FLUID		INTERNAL
				TOTAL - PARTS	0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2 B5SUZ ACCESSORIES TECH(S):116 89.95
 CUST REQES WINDOW DEF. \$119.00 PLUS LABOR \$89.95
 INSTALL RAIN GUARDS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	E3610FJ660	SIDE WINDOW	119.95	119.95
				TOTAL - PARTS	119.95

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
	MAZCPN	MA COUPON		-31.34
			TOTAL - MISC	-31.34

JOB# 2 TOTALS-----

LABOR	89.95
PARTS	119.95
MISC	-31.34

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 178.56

JOB# 3 CHARGES-----

LABOR-----
 J# 3 20SUZ06 CABIN AIR FILTER TECH(S):116 40.00
 CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
 \$79.95 INC \$10.00 COUPON
 INSTALL CABIN FILTER

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	72880FG000	FILTER	39.95	39.95

LESTER GLENN

AUTO GROUP

SUBARU

1501 Route 37 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

TOTALS

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*DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
*CONCERN. *
*FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
*

TOTAL LABOR....	129.95
TOTAL PARTS....	159.90
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	-41.34
TOTAL TAX.....	17.40

TOTAL INVOICE \$ 265.91

INVOICE NUMBER		SUCS210844	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENTIAL PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	139	TAG NO	433
JOHN MCFALL			
LABOR RATE	LICENSE NO.	MILEAGE	
		17,643	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
T T F NO		T O D O	
COLOR		LOCK NO	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
02/07/13		02/07/13	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 17644		PRODUCTION DATE	

CUSTOMER SIGNATURE

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS210844	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
PERSONAL PHONE		BUSINESS PHONE	
732-965-5168			
APPLICANT	TAG NO		
JOHN MCFALL	433		
LABOR RATE	LICENSE NO	MILEAGE	
		17,643	
YEAR/MODEL/MOUNT			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE IDENT			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
COLOR		VIN	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO	
21		61420	
R.O. DATE		INVOICE DATE	
02/07/13		02/07/13	
REPRINT NUMBER		DELIVERED DATE	
		08/25/12	
FROM REP TO RETAIL			
MO: 17644			

TOTAL - PARTS		39.95
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----		
MAZCPN MA COUPON		-10.00
TOTAL - MISC		-10.00
JOB# 3 TOTALS-----		
	LABOR	40.00
	PARTS	39.95
	MISC	-10.00
JOB# 3 JOURNAL PREFIX SUCS		JOB# 3 TOTAL
		69.95
JOB# 4 CHARGES-----		
LABOR-----		
J# 4 00SUZZMPI MPI	TECH(S):116	INTERNAL
MULTI POINT INSPECTION		
PERFORM MULTI POINT INSPECTION		
PERFORMED MULTI POINT INSPECTION		
JOB# 4 TOTALS-----		
JOB# 4 JOURNAL PREFIX SUCS		JOB# 4 TOTAL
		0.00
JOB# 5 CHARGES-----		
LABOR-----		
J# 5 00SUCONERN NO OTHER CONCERN	TECH(S):116	INTERNAL
CUSTOMER HAS NO OTHER CONCERNS		
CUSTOMER HAS NO OTHER CONCERNS		
CUSTOMER HAS NO OTHER CONCERNS		
JOB# 5 TOTALS-----		
JOB# 5 JOURNAL PREFIX SUCS		JOB# 5 TOTAL
		0.00
JOB# 6 CHARGES-----		
LABOR-----		
J# 6+00SUZDECLINE DECLINE	TECH(S):116	INTERNAL
CUSTOMER DECLINED REPAIRS AT THIS TIME		
CUSTOMER DECLINED REPAIRS AT THIS TIME		
CUSTOMER DECLINED REPAIRS AT THIS TIME		
15K		
JOB# 6 TOTALS-----		
JOB# 6 JOURNAL PREFIX SUCS		JOB# 6 TOTAL
		0.00
COMMENTS-----		
WAITER		
RECOMMENDATIONS-----		
15K		
TIRE ROTATION		

AUTO GROUP

SUBARU
1501 Route 37 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

SUCS219691

199995

PETER J WHITEHEAD
11 TOPAZ LN
LAKEWOOD, NJ 08701-7391

NONE

732-965-5168

ZINA APPROVATO 236 404

49,508

12/SUBARU/IMPREZA/5DR WGN 2.0I PREM

J F 1 G P A C 6 1 C H 2 4 3 3 1 3

ICE SILV ME CH243313

21

61420

01/18/14

01/18/14

08/25/12

MO: 49508

TOTALS-----

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*DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
*CONCERN. *
*FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
*

TOTAL LABOR....	0.00
TOTAL PARTS....	26.95
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	1.89

TOTAL INVOICE \$ 28.84

CUSTOMER SIGNATURE



SUBARU
 501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER
SUCS219691
 CUSTOMER NUMBER
199995

PETER J WHITEHEAD
 11 TOPAZ LN
 LAKEWOOD, NJ 08701-7391

NONE
 732-965-5168

ZINA APPROVATO 236 404
 49,508

12/SUBARU/IMPREZA/5DR WGN 2.0I PREM
 J F 1 G P A C 6 1 C H 2 4 3 3 1 3

ICE SILV ME CH243313

21 61420
 01/18/14 01/18/14
 08/25/12

MO: 49508

JOB# 1 CHARGES-----

LABOR-----
 J# 1 11SUZ ENGINE MINOR TECH(S):862 WARRANTY
 CHECK FOR OIL CONSUMPTION
 PERFORM CONSUMPTION TEST AGAIN FOUND PCV CLOGGED
 REPLACE PCV

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	11810AA130	VALVE COMPL		
				TOTAL - PARTS	WARRANTY 0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
 J# 2 00SUZZFREELOF FREELOF TECH(S):862 INTERNAL
 CUSTOMER STATES PERFORM FREE LIFETIME LUBE OIL AND FILTER
 CHANGE SERVICE
 LESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER
 GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY
 SIX MONTHS OR 7500 MILES, AS LONG AS THEY OWN THE VEHICLE!!!
 TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER
 LESTER GLENN FREE-FOR-LIFE POLICY

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	PKFFL11	NEW 2.0L PKG		INTERNAL
	1	803916010	GASKET		INTERNAL
	1	15208AA15A	OIL FILTER C		INTERNAL
	6	0W-20	SOA427V1310		INTERNAL
	2	SYNTHETIC OIL	WASHER FLUID		INTERNAL
				TOTAL - PARTS	0.00

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
 J# 3+00SUZTU15 AIR FILTER REPL TECH(S):862 INTERNAL

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-----	
	1	16546AA12A	ELEMENT AIR	26.95	26.95
				TOTAL - PARTS	26.95

JOB# 3 TOTALS-----

PARTS 26.95

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 26.95

COMMENTS-----
 WAIT

LESTER GLENN**AUTO GROUP****SUBARU**

1501 Route 37 West
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INVOICE NUMBER		SUCS216584	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR		TAG NO	
KATHY OTTMER		475	
LABOR RATE		LICENSE NO.	
		MILEAGE	
		38,342	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
P.T.E. NO		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO	
21		61420	
H.O. DATE		INVOICE DATE	
09/17/13		09/17/13	
REPAIR NUMBER		DELIVERY DATE	
		08/25/12	
MO: 38342		PRODUCTION DATE	
1200 39542 - #2			

JOB# 1 CHARGES-----

LABOR-----
 J# 1 11SUZ ENGINE MINOR TECH(S):862 INTERNAL

CHECK OIL LEVEL FOR CONSUMPTION TEST
 CHECK FOR CONSUMPTION NO OIL USED IN 1131 MILES
 NO OIL USED NO OIL ADDED ASK CUSTOMER TO RETURN IN 1200 MILE

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

TOTALS-----

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 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR.... 0.00
 TOTAL PARTS.... 0.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER SIGNATURE

LESTER GLENN**AUTO GROUP**

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS216997	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	LABOR RATE	LICENSE NO.	TAG NO.
KATHY OTTMER	475		3595
		MILEAGE	
		39,436	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
10/01/13		10/01/13	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 39436		PRODUCTION DATE	
1200 40636			

JOB# 1 CHARGES-----

LABOR-----
 J# 1 11SUZ ENGINE MINOR TECH(S):B62 INTERNAL
 CHECK OIL LEVEL FOR OIL CONSUMPTION TEST
 PERFORM NEW SHEET FOR OIL CONSUMPTION
 CUSTOMER MUST RETURN IN 1200 ENGINE OIL WAS FULL

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

TOTALS-----

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 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

LESTER GLENN

AFTER GROUP

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS217289	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	TAG NO.		
KATHY OTTMER 475	3258		
LABOR RATE	LICENSE NO.	MILEAGE	
		40,515	
YEAR / MAKE / MODEL			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO.			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
10/12/13		10/12/13	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 40515		PRODUCTION DATE	

JOB# 1 CHARGES-----

LABOR-----
 J# 1 11SUZ ENGINE MINOR TECH(S):862 INTERNAL
 MONITOR FOR OIL CONSUMPTION
 ADDEO .2 QTS OIL

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	OW-20	OW-20 SOA635		INTERNAL
		SYNTHETIC OIL			
TOTAL - PARTS					0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

TOTALS-----

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 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
TOTAL INVOICE \$	0.00

CUSTOMER SIGNATURE

The Reynolds and Reynolds Company, BRAUNTOWN, PA 17003-1000

Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

04/18/2014

Invoice #
30021

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2011 Honda Element

Odometer In: 56470
 License: IM87VT

VIN: 5J6YH2H7XLBL00229

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Mobil 1Synth	5W20	5.00	\$8.99	\$44.95

Labor: \$8.50 Hrs: 0.10 Parts: \$48.94 Sublet:\$0.00

TIRE PRESSURE SENSOR - Remove & Replace - One - [Includes: Perform Relearn Procedure.]

Driver/side front tire pressure sensor
 Tire Rotated

Part Number	Description	Quantity	Sale	Extended
TPM106A	Sensor TPM / Tire Press Sensors/Parts	1.00	\$58.06	\$58.06

Labor: \$90.00 Hrs: 1.00 Parts: \$58.06 Sublet:\$0.00

Check over

Remove, and replace air filter

Part Number	Description	Quantity	Sale	Extended
CA10359	Panel Air Filter / Air Filter	1.00	\$23.28	\$23.28

Labor: \$0.00 Hrs: 0.00 Parts: \$23.28 Sublet:\$0.00

Technician(s): Kahl, Cory

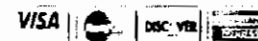
I consent to receiving text messages regarding your services, via automated technology, to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.



Labor Total: \$98.50
 Parts Total: \$130.28
 Sublet Total: \$0.00
 Shop Sup.: \$13.15
 HazMat: \$2.00

Sub Total: \$243.93
 Tax Total: \$17.08
 Grand Total: \$261.01
Balance Due: \$261.01



SIGNATURE.....Date.....



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

07/19/2014

Invoice #
30902

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 66035

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**CABIN AIR FILTER/Air Filter - Remove & Replace - All Applicable Models**

Part Number	Description	Quantity	Sale	Extended
CA9997	Panel Air Filter / Air Filter	1.00	\$14.82	\$14.82
800122P	CABIN AIR FILTER / Cabin Air Filter	1.00	\$27.58	\$27.58
Labor: \$22.50 Hrs: 0.25 Parts: \$42.40		Sublet: \$0.00		

Wipers

remove, and replace wipers frnt/back

Part Number	Description	Quantity	Sale	Extended
8-212B	WIPER ACD / Wiper Blade	1.00	\$17.06	\$17.06
8-9926	BLADE ACD / Wiper Blade	1.00	\$24.92	\$24.92
8-9916	BLADE ACD / Wiper Blade	1.00	\$24.92	\$24.92
Labor: \$0.00 Hrs: 0.00 Parts: \$66.90		Sublet: \$0.00		

lube oil and filter

replace 5qts std grade oil/filter, lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Mobil 1/Synthetic	OW20	5.00	\$8.99	\$44.95
Labor: \$8.50 Hrs: 0.10 Parts: \$48.94		Sublet: \$0.00		

Tire Rotation

Rotated tires

Labor: \$20.00 Hrs: 0.22 Parts: \$0.00 Sublet: \$0.00

Technician(s): Kahl, Cory

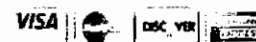
I consent to receiving text messages regarding your services, via automated technology, to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.



Labor Total: \$51.00
 Parts Total: \$158.24
 Sublet Total: \$0.00
 Shop Sup: \$12.03
 HazMat: \$2.00

Sub Total: \$223.27
 Tax Total: \$15.63
 Grand Total: \$238.90
Balance Due: \$238.90



SIGNATURE..... Date.....

Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

11/08/2014

Invoice #
31902

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 76374

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**lube oil and filter**

5 quart oil/filter change,lube chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
4321	OIL FILTER	1.00	\$3.99	\$3.99
semi synth	ENGINE OIL 0w 20 Synthetic	6.50	\$8.99	\$58.44
Labor: \$8.50		Hrs: 0.12	Parts: \$62.43	Sublet:\$0.00

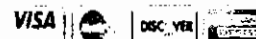
Technician(s): Kahl, Evan

I consent to receiving text messages regarding your services, via automated technology, to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Labor Total: \$8.50
 Parts Total: \$62.43
 Sublet Total: \$0.00
 Shop Sup: \$4.08
 HazMat: \$2.00

Sub Total: \$77.01
 Tax Total: \$5.40
 Grand Total: \$82.41
Balance Due: \$82.41



SIGNATURE..... Date.....

Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

01/10/2015

Invoice #
32413

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 80920

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.00	\$8.99	\$44.95
Labor: \$8.50 Hrs: 0.10 Parts: \$48.94		Sublet:\$0.00		

PARK/TURN SIGNAL LAMP BULB - Remove & Replace - Front,Both

Part Number	Description	Quantity	Sale	Extended
194	Bulbs/Marker	2.00	\$3.78	\$7.56
Labor: \$54.00 Hrs: 0.60 Parts: \$7.56		Sublet:\$0.00		

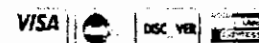
Technician(s): Kahl, Evan

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Labor Total: \$62.50
 Parts Total: \$56.50
 Sublet Total: \$0.00
 Shop Sup: \$6.84
 HazMat: \$2.00

Sub Total: \$127.84
 Tax Total: \$8.95
 Grand Total: \$136.79
Balance Due: \$136.79



SIGNATURE..... Date.....



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

04/25/201

Invoice #
33313

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 89399

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**HEADLAMP BULB - Remove & Replace - w/Halogen Lamps,Both**

(Both front low beam bulbs)

Part Number	Description	Quantity	Sale	Extens
H11	H11 BULB	2.00	\$16.98	\$33.
Labor: \$27.00 Hrs: 0.30 Parts: \$33.96		Sublet:\$0.00		

lube oil and filter

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extens
of	OIL FILTER	1.00	\$3.99	\$3.9
Synthetic	0W20	5.00	\$8.99	\$44.9
Labor: \$8.50 Hrs: 0.10 Parts: \$48.94		Sublet:\$0.00		

Declined Work

03/20/2015 WHEEL NUT / Wheel Lug Nut

Estimate

\$31

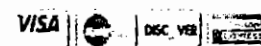
Technician(s): Kahl, Cory

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Labor Total: \$35.50
 Parts Total: \$82.90
 Sublet Total: \$0.00
 Shop Sup: \$6.81
 HazMat: \$2.00

Sub Total: \$127.21
 Tax Total: \$8.90
 Grand Total: \$136.11
Balance Due: \$136.11



SIGNATURE..... Date.....

620 Mantoloking Road, Brick, NJ 08723
Text: RICHSAUTO 411247, For Specials
Phone: 732-477-1610 Fax: 732-477-6354

Invoice #
35751



Estimate #: 52771

Beth Whitehead

11 Topez Lane
Lakewood NJ, 08701
Cellular 908-596-1819

2012 Subaru Impreza Premium

Odometer In: 114238
License: 51NRHRT VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE

lube oil and filter

replace 5qts std grade oil/filter,lube
chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
78799-891	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	OW20	5.30	\$8.99	\$47.65
Labor: \$8.50		Hrs: 0.10	Parts: \$51.64	Sublet:\$0.00

Keep In Mind

- 01/30/2016 Your tires are showing excessive wear indicating your vehicle is due for a wheel alignment.
- 01/30/2016 During our inspection we noticed your rear struts are worn. Some of the larger components of a car's suspension system are the struts; these support the chassis while absorbing both horizontal and vertical shock. Symptoms of a worn rear-strut include abnormal rear-tire wear, abnormal vibration from the rear, rear "clunking" noises, excessive bouncing over bumps and oil leakage.
- 03/28/2016 Perform Lube, Oil & Filter Exchange on 3/28/2016 or 119200 Miles

03/28/2016

Technician(s): Kahl, Evan

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Scan To Set Appointment

Labor Total: \$8.50
Parts Total: \$51.64
Sublet Total: \$0.00
Shop Sup: \$3.46
HazMat: \$2.00

Sub Total: \$65.60
Tax Total: \$4.59
Grand Total: \$70.19
Balance Due: \$70.19



SIGNATURE..... Date.....



www.richsautomotivebrick.mechanicn



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
Text: RICHSAUTO 411247, For Specials
Phone: 732-477-1610 Fax: 732-477-6354

04/02/2016 8:47:41 AM

Invoice #
36247



Estimate #: 53430

Beth Whitehead

11 Topez Lane
Lakewood NJ, 08701
Cellular 908-596-1819

2012 Subaru Impreza Premium

Odometer In: 119094

License: 51NRHRT

VIN: JF1GPAC61CH243313

Eng: 2L, H4 (122CI) VIN(A)

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
78799-891	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.00	\$8.99	\$44.95
Labor: \$8.50		Hrs: 0.10	Parts: \$48.94	Sublet:\$0.00

Keep In Mind

- 01/30/2016 Your tires are showing excessive wear indicating your vehicle is due for a wheel alignment.
- 01/30/2016 During our inspection we noticed your rear struts are worn. Some of the larger components of a car's suspension system are the struts; they support the chassis while absorbing both horizontal and vertical shock. Symptoms of a worn rear-strut include abnormal rear-tire wear, abnormal vibration from the rear, rear "clunking" noises, excessive bouncing over bumps and oil leakage.
- 04/02/2016 Our inspection showed your air cleaner is dirty. We recommend you have us change your filter as soon as possible. Your vehicle manufacturer recommends replacing the Air Cleaner Filter/Element every 30,000 miles or every other year depending on your driving conditions. A dirty Air Cleaner Filter may cause engine performance concerns such as lower power, poor fuel economy or a rough running engine.
- 04/02/2016 Our inspection showed your cabin air cleaner is dirty. We recommend you have us change your cabin filter as soon as possible. Keeping the air clean has as many benefits in your car or truck as it does in your home and workplace. Most late model cars and trucks have a cabin air filter. These also help preserve the heater and air conditioner by keeping out dust and debris.
- 05/02/2016 Your front brakes are OK at this time, I recommend that we check them again within the next six months. Pads are @ 5mm when pads are done will need to replace rotors.
- 05/31/2016 Perform Lube, Oil & Filter Exchange on 5/31/2016 or 124100 Miles.

05/02/2016



Scan To Set Appointment

Technician's: Karl Core.

I consent to receiving text messages regarding your services via automated technology to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

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Labor Total:	\$8.50
Parts Total:	\$48.94
Sublet Total:	\$0.00
Shop Sup:	\$3.30
HazMat:	\$2.00

Sub Total:	\$62.74
Tax Total:	\$4.39
Grand Total:	\$67.13
Balance Due:	\$67.13



SIGNATURE.....

DATE.....

LESTER GLENN

AUTO GROUP

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS216305	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR	475	TAG NO.	862
LABOR RATE		MILEAGE	37,211
YEAR / MAKE / MODEL 12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE ID NO. J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR ICE SILV ME		STOCK NO. CH243313	
COMMENTS			
DELIVERY MILES	SELLING DEALER NO.		
21	61420		
R.O. DATE	INVOICE DATE		
09/06/13	09/06/13		
REPRINT NUMBER	DELIVERY DATE		
	08/25/12		
MO: 37312		PRODUCTION DATE	

LABOR.....
 J# 4 00SUZZMPI MPI TECH(S):116 INTERNAL
 MULTI POINT INSPECTION
 PERFORM MULTI POINT INSPECTION
 PERFORMED MULTI POINT INSPECTION

JOB# 4 TOTALS.....
 JOB# 4 JOURNAL PREFIX SUCS JOB# 4 TOTAL 0.00
 JOB# 5 CHARGES.....

LABOR.....
 J# 5 00SUCONERN NO OTHER CONCERN TECH(S):116 INTERNAL
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS

JOB# 5 TOTALS.....
 JOB# 5 JOURNAL PREFIX SUCS JOB# 5 TOTAL 0.00

COMMENTS.....
 WAITER

TOTALS.....
 *****IMPORTANT*****IMPORTANT*****
 *YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY. IF FOR *
 *ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
 *SATISFIED" ON ALL QUESTIONS, "PLEASE" CALL OUR SERVICE *
 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *
 TOTAL LABOR.... 104.00
 TOTAL PARTS.... 25.00
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TDAL MISC CHG. 0.00
 TOTAL MISC DISC 0.00
 TOTAL TAX..... 9.03
 TOTAL INVOICE \$ 138.03

CUSTOMER SIGNATURE

LESTER GLENN

AUTO GROUP

SUBARU
1501 Route 37 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

R
SUCS216305
199995

J WHITEHEAD
AZ LN
JD, NJ 08701-7391

PHI
965-5168
BUSINESS PHONE
TAG NO. 862
TTMER 475
LICENSE NO. 37,211
MILEAGE
SUBARU/IMPREZA/5DR WGN 2.0I PREM
1 G P A C 6 1 C H 2 4 3 3 1 3

P.O. NO.
SILV ME STOCK NO. CH243313

21
9/06/13
61420
INVOICE DATE 09/06/13
DELIVERY DATE 08/25/12
PRODUCTION DATE
37312

JOB# 1 CHARGES

LABOR

J# 1 00SUZZFREELOF FREELOF TECH(S):116 INTERNAL
CUSTOMER STATES PERFORM FREE LIFETIME LUBE OIL AND FILTER
CHANGE SERVICE
LESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER
GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY
SIX MONTHS OR 7500 MILES, AS LONG AS THEY OWN THE VEHICLE!!!
TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER
LESTER GLENN FREE-FOR-LIFE POLICY

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
	1		PKFFL11	NEW 2.0L PKG		INTERNAL
	1		803916010	GASKET		INTERNAL
	1		15208AA15A	OIL FILTER C		INTERNAL
	6		0W-20	0W-20		INTERNAL
	2		SYNTHETIC OIL	WASHER FLUID		INTERNAL
			W/F			
					TOTAL - PARTS	0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES

LABOR

J# 2 11SUZ ENGINE MINOR TECH(S):116 INTERNAL
MONITOR FOR OIL CONSUMPTION
CUST REQUESTED TO RETURN IN 1200 MILES FOR OIL LEVEL
INSPECTION

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

J# 3 00SUZBR05 BRAKE SYS-FLUSH TECH(S):116 104.00
BG BRAKE FLUID EXCHANGE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
	1		BG-BRAKE	BG BRAKE FL	25.00	25.00
			PN 85032			
					TOTAL - PARTS	25.00

JOB# 3 TOTALS

LABOR 104.00
PARTS 25.00

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 129.00

JOB# 4 CHARGES

LABOR

LESTER GLENN

AUTO GROUP

SUBARU

1501 Route 37 West
 Tomis River, NJ 08755
 (732) 349-4200
 www.lestergleenn.com

COMMENTS-----
WAIT

TOTALS-----

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 *ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
 *SATISFIED" ON ALL QUESTIONS. "PLEASE" CALL OUR SERVICE *
 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *

TOTAL LABOR....	30.35
TOTAL PARTS....	26.95
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	4.01

TOTAL INVOICE \$ 61.31

SUCS212958

199995

PETER J WHITEHEAD
 11 TOPAZ LN
 LAKEWOOD, NJ 08701-7391

CUSTOMER SIGNATURE

NONE

BUSINESS PHONE

732-965-5168

TAG NO

ZINA APPROVATO

236

MILEAGE

862

MILEAGE

25,285

VEHICLE MAKE / MODEL

12/SUBARU/IMPREZA/5DR WGN 2.0I PREM

VEHICLE IDENT

J F I G P A C 6 1 C H 2 4 3 3 1 3

P.O. NO.

P.O. NO.

COLOR

ICE SILV MI

STOCK NO

CH243313

COMMITTEE

DELIVERY METHOD

21

VEHICLE DEALER NO

61420

R.O. DATE

04/27/13

REPAIR DATE

04/27/13

REPRINT NUMBER

REPAIR DATE

08/25/12

REPRINT NUMBER

MO: 25285

SAT.
 7-13-13 - 8:30 AM
 SERVICE KATHY
 5W-20 OR SYNTHETIC
 5W-30 OR 5W-40 CONVENTIONAL

AUTO SERVICE

SUBARU
 1501 Route 37 West
 Totoms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS212958	
CUSTOMER IDENTIFICATION		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
TELEPHONE NUMBER		BUSINESS PHONE	
732-965-5168			
ADDRESS		TAG NO.	
ZINA APPROVATO 236		862	
LABOR DATE		MILEAGE	
		25,285	
YEAR/MAKE/CHASSIS			
12/SUBARU/IMPREZA/5DR WGN 2.0I PREM			
VEHICLE IDENTIFICATION			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
E.T.E. NO.		P.O. NO.	
COLOR		STOCK NO.	
ICE SILV ME		CH243313	
COMMENTS			
DELIVERY MILES		RETURNING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
04/27/13		04/27/13	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 25285		FOLLOW UP DATE	

JOB# 1 CHARGES-----

LABOR-----

J# 1 00SUZ OIL CHANGE SERVICE TECH(S):116 INTERNAL
 PERFORM LUBE, OIL, AND FILTER CHANGE, SET TIRE PRESSURE, TOP
 OFF FLUIDS, PERFORM SAFETY INSPECTION

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	PKFFL11	NEW 2.0L PKG	INTERNAL
1	803916010	GASKET	INTERNAL
1	15208AA15A	OIL FILTER C	INTERNAL
6	OW-20	OW-20	INTERNAL
2	SYNTHETIC OIL	WASHER FLUID	INTERNAL
	W/F		

TOTAL - PARTS 0.00

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX SUCS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----

J# 2 46SUZ04 ROTATE TIRES TECH(S):116 19.95
 CUSTOMER REQUESTS TIRE ROTATION

JOB# 2 TOTALS-----

LABOR 19.95

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL 19.95

JOB# 3 CHARGES-----

LABOR-----

J# 3 00SUZTU15 AIR FILTER REPL TECH(S):116 10.40

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1	16546AA12A	ELEMENT AIR	26.95
---	------------	-------------	-------

TOTAL - PARTS 26.95

JOB# 3 TOTALS-----

LABOR 10.40

PARTS 26.95

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 37.35

JOB# 4 CHARGES-----

LABOR-----

J# 4 00SUCONERN NO OTHER CONCERN TECH(S):116 INTERNAL
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS

JOB# 4 TOTALS-----

JOB# 4 JOURNAL PREFIX SUCS JOB# 4 TOTAL 0.00

LESTER GLENN

SUBARU
 1501 Route 37 West
 Toms River, NJ 08755
 (732) 349-4200
 www.lesterglenn.com

INVOICE NUMBER		SUCS214741	
CUSTOMER NUMBER		199995	
PETER J WHITEHEAD 11 TOPAZ LN LAKEWOOD, NJ 08701-7391			
NONE			
RESIDENCE PHONE		BUSINESS PHONE	
732-965-5168			
ADVISOR		TAG NO	
KATHY OTTMER	475		091
LABOR RATE	LICENSE NO.	MILEAGE	
		31,689	
YEAR / MAKE / MODEL			
12/SUBARU/IMPENZA/5DR WGN 2.0I PREM			
VEHICLE ID NO			
J F 1 G P A C 6 1 C H 2 4 3 3 1 3			
F.T.E. NO.		P.O. NO.	
COLOR	STOCK NO		
ICE SILV ME	CH243313		
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
21		61420	
R.O. DATE		INVOICE DATE	
07/13/13		07/13/13	
REPRINT NUMBER		DELIVERY DATE	
		08/25/12	
MO: 31689		PRODUCTION DATE	

JOB# 3 TOTALS -----
 LABOR 70.00
 PARTS 19.95
 MISC -10.00

JOB# 3 JOURNAL PREFIX SUCS JOB# 3 TOTAL 79.95

LABOR-----
 J# 4 00SUZZMPI MPI TECH(S):128 INTERNAL
 MULTI POINT INSPECTION
 PERFORM MULTI POINT INSPECTION
 PERFORMED MULTI POINT INSPECTION

JOB# 4 TOTALS -----

JOB# 4 JOURNAL PREFIX SUCS JOB# 4 TOTAL 0.00

LABOR-----
 J# 5 00SUCONERN NO OTHER CONCERN TECH(S):128 INTERNAL
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS
 CUSTOMER HAS NO OTHER CONCERNS

JOB# 5 TOTALS -----

JOB# 5 JOURNAL PREFIX SUCS JOB# 5 TOTAL 0.00

COMMENTS-----
 WAIT

TOTALS-----

*****IMPORTANT*****IMPORTANT*****
 *YOU MAY RECEIVE A CUSTOMER SATISFACTION SURVEY. IF FOR *
 *ANY REASON YOU CANNOT ANSWER "10" WHICH MEANS "COMPLETELY *
 *SATISFIED" ON ALL QUESTIONS, "PLEASE" CALL OUR SERVICE *
 *DEPT. AS SOON AS POSSIBLE. YOUR SATISFACTION IS OUR #1 *
 *CONCERN. *
 *FROM ALL OF US HERE AT LESTER GLENN, THANK YOU!!!!!! *
 *
 TOTAL LABOR.... 129.95
 TOTAL PARTS.... 19.95
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 0.00
 TOTAL MISC DISC -10.00
 TOTAL TAX..... 10.49
TOTAL INVOICE \$ 150.39

CUSTOMER SIGNATURE



SUBARU
1501 Route 47 West
Toms River, NJ 08755
(732) 349-4200
www.lesterglenn.com

SUCS214741

199995

PETER J WHITEHEAD
11 TOPAZ LN
LAKEWOOD, NJ 08701-7391

NONI

DEALER PHONE

732-965-5168

DEALER FAX

KATHY OTTNER

475

EXTENSION

091

CREDIT

CREDIT

CREDIT

11,689

VEHICLE MAKE

12/SUBARU/IMPREZA/5DR WGN 2.0I PREM

VEHICLE TYPE

1116PAC61CH243313

VEHICLE

101 511V MI

CH243313

VEHICLE

21

61420

VEHICLE

07/13/13

VEHICLE

07/13/13

VEHICLE

VEHICLE

08/25/12

VEHICLE

MO: 11689

VEHICLE

JOB# 1 CHARGES

LABOR

J# 1 00SUZZFREELOF FREELOF

TECH(S):128

INTERNAL

CUSTOMER STATES PERFORM FREE TIME LUBE OIL AND FILTER
CHANGE SERVICELESTER GLENN FREE FOR LIFE OIL CHANGE POLICY ENTITLES LESTER
GLENN CUSTOMERS TO ONE FREE LUBE OIL AND FILTER CHANGE EVERY
SIX MONTHS OR 7500 MILES, AS LONG AS THEY OWN THE VEHICLE!!!
TECHNICIAN PERFORMED FREE LUBE OIL AND FILTER CHANGE PER
LESTER GLENN FREE-FOR LIFE POLICY

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1 PKFFL11

NEW 2.0L PKG

INTERNAL

1 803916010

WASHER

INTERNAL

1 15208AA15A

OIL FILTER C

INTERNAL

6 OW-20

OW 20

INTERNAL

2 SYNTHETIC OIL

WASHER FLUID

INTERNAL

W/F

TOTAL - PARTS

0.00

JOB# 1 TOTALS

JOB# 1 JOURNAL PREFIX SUCS JDB# 1 TOTAL

0.00

JOB# 2 CHARGES

LABOR

J# 2 46SUZ05

ROTATE AND BALANCE

TECH(S):128

59.95

CUSTOMER REQUESTS TIRES ROTATED AND BALANCED
\$59.95

JOB# 2 TOTALS

LABOR

59.95

JOB# 2 JOURNAL PREFIX SUCS JOB# 2 TOTAL

59.95

JOB# 3 CHARGES

LABOR

J# 3 00SUZFU03

CLEAN FUEL INJ

TECH(S):128

70.00

SUBARU FUEL INJ. CLEANING
\$79.95

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----

1 SOA868V9340

ENGINE MAINT

19.95

19.95

TOTAL - PARTS

19.95

MISC-----CODE-----DESCRIPTION-----

CONTROL NO-----

SUBSID 10% LABOR DISCOUNT

-10.00

TOTAL - MISC

-10.00

BRICK NJ 08723
732-477-1610

Terminal ID: 00818324 0002
4/26/14 9:36 AM

2012 Subaru Impreza

Odometer In: 57394

License: 51NRHRT

VIN: JF1GPAC61CH243313

VISA
ACCT #: *****3070

CREDIT SALE

UID: 411668185590 REF #: 2961

BATCH #: 735 AUTH #: 083646

AMOUNT \$334.63

APPROVED

THANK YOU!

CUSTOMER COPY

Rear Brake Pads/Shoes

1.00 Parts: \$100.90

Sublet: \$0.00

Quantity	Sale	Extended
1.00	\$100.90	\$100.90

0.36 Parts: \$0.00

Sublet: \$0.00

Work On and Inter

replace 5qts std grade oil/filter,lube
chassis check all fluids

Part Number	Description
of	OIL FILTER
Mobi1 1 Synth	OW20

Labor: \$8.50

Hrs: 0.10

Parts: \$62.43

Sublet: \$0.00

Quantity	Sale	Extended
1.00	\$3.99	\$3.99
6.50	\$8.99	\$58.44

Technician(s): stacie andree, tech

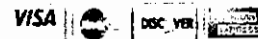
I consent to receiving text messages regarding your services, via automated technology, to the cell phone number you have on file. I acknowledge that I do not have to provide this consent to receive your services. Message and data rates may apply. Respond STOP to any message to cancel.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.



Labor Total:	\$130.50
Parts Total:	\$163.33
Sublet Total:	\$0.00
Shop Sup.:	\$16.90
HazMat:	\$2.00

Sub Total:	\$312.73
Tax Total:	\$21.90
Grand Total:	\$334.63
Balance Due:	\$334.63



SIGNATURE.....Date.....



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

09/13/2014

Invoice #
31416

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 71128

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

Part Number	Description	Quantity	Sale	Extended
of	OIL FILTER	1.00	\$3.99	\$3.99
Synthetic	0W20	5.00	\$8.99	\$44.95
Labor: \$8.50		Hrs: 0.10	Parts: \$48.94	Sublet:\$0.00

Tires

Mount, and balance all four tires

Part Number	Description	Quantity	Sale	Extended
205/55R16	Cooper CS5 Ultra Touring	4.00	\$114.00	\$456.00
Labor: \$48.00		Hrs: 0.53	Parts: \$456.00	Sublet:\$0.00

NJ State tire tax

Labor: \$0.00 **Hrs: 0.00** **Parts: \$0.00** **Sublet:\$6.00**

Symptom: Engines Crank OK but either is hard to start or will not start**Diagnose No Start/Hard Start**

Part Number	Description	Quantity	Sale	Extended
35PS	BATTERY / Std Automotive Battery	1.00	\$110.62	\$110.62
Labor: \$27.00		Hrs: 0.30	Parts: \$110.62	Sublet:\$0.00

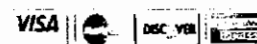
Technician(s): stacie andree, tech

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Labor Total: \$83.50
 Parts Total: \$615.56
 Sublet Total: \$6.00
 Shop Sup: \$39.73
 HazMat: \$2.00

Sub Total: \$746.79
 Tax Total: \$52.28
 Grand Total: \$799.07
Balance Due: \$799.07



SIGNATURE..... Date.....



Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

09/13/2014

Invoice #
31416

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 71128

License: 51NRHRT

VIN: JF1GPAC61CH243313

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replace 5qts std grade oil/filter,lube
 chassis check all fluids

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Synthetic	0W20	5.00	\$8.99	\$44.95

Labor: \$8.50 **Hrs:** 0.10 **Parts:** \$48.94 **Sublet:**\$0.00

Tires

Mount, and balance all four tires

Part Number	Description	Quantity	Sale	Extended
205/55R16	Cooper CS5 Ultra Touring	4.00	\$114.00	\$456.00

Labor: \$48.00 **Hrs:** 0.53 **Parts:** \$456.00 **Sublet:**\$0.00

NJ State tire tax

Labor: \$0.00 **Hrs:** 0.00 **Parts:** \$0.00 **Sublet:**\$6.00

Symptom : Engines Crank OK but either is hard to start or will not start

Diagnose No Start/Hard Start

Part Number	Description	Quantity	Sale	Extended
35PS	BATTERY / Std Automotive Battery	1.00	\$110.62	\$110.62

Labor: \$27.00 **Hrs:** 0.30 **Parts:** \$110.62 **Sublet:**\$0.00

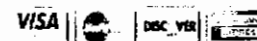
Technician(s): stacie andree, tech

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Labor Total: \$83.50
 Parts Total: \$615.56
 Sublet Total: \$6.00
 Shop Sup: \$39.73
 HazMat: \$2.00

Sub Total: \$746.79
 Tax Total: \$52.28
 Grand Total: \$799.07
Balance Due: \$799.07



Date

Rich's Automotive

620 Mantoloking Road, Brick, NJ 08723
 Text: RICHSAUTO 411247, For Specials
 Phone: 732-477-1610 Fax: 732-477-6354

03/20/2015

Invoice #
32988

Beth Whitehead

11 Topez Lane
 Lakewood NJ, 08701

2012 Subaru Impreza

Odometer In: 85805

License: 51NRHRT

VIN: JF1GPAC61CH243313

INVOICE**lube oil and filter**

replace 5qts std grade oil/filter,lube
 chassis check all fluids

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>Sale</u>	<u>Extended</u>
of	OIL FILTER	1.00	\$3.99	\$3.99
SYNTH	0W20	5.00	\$8.99	\$44.95
Labor: \$8.50 Hrs: 0.10 Parts: \$48.94		Sublet:\$0.00		

Tire Rotation

Rotated Tires

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>Sale</u>	<u>Extended</u>
8-9924	BLADE ACD / Wiper Blade	1.00	\$29.84	\$29.84
8-9916	BLADE ACD / Wiper Blade	1.00	\$29.84	\$29.84
Labor: \$20.00 Hrs: 0.22 Parts: \$59.68		Sublet:\$0.00		

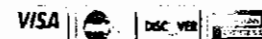
Technician(s): Kahl, Cory

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Labor Total: \$28.50
 Parts Total: \$108.62
 Sublet Total: \$0.00
 Shop Sup: \$7.88
 HazMat: \$2.00

Sub Total: \$147.00
 Tax Total: \$10.30
 Grand Total: \$157.30
Balance Due: \$157.30



SIGNATURE..... Date.....

Whitehead
11 Topaz Ln.
Lakewood, NJ 08701



7015 1730 0000 5547 6487



1000

U.S. POSTAGE
PAID
BRICK, NJ
08723
AUG 08, 16
AMOUNT
\$5.92
R2304M111787-21

RECEIVED

AT 8:30 M
WILLIAM T WALSH CLERK

Handwritten: X-2016-08-08

Clerk, United States District Court
Mitchell H. Cohen Building & U.S. Courthouse
4th & Cooper Streets
Camden, NJ 08101

RECEIVED

AUG 9 2016

AT 8:30 M
WILLIAM T WALSH CLERK

RE: SUBARU

